



Quick Start Guide



Global
Satellite
Communicator





IMPORTANT See the Product Safety, Regulatory and Warranty Information Guide, in the product box for important information. The user manual is available at zoleo.com/manuals.

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INTRODUCTION

Welcome to ZOLEO

We're glad you're here. Enjoy seamless global messaging through satellite, cellular, and Wi-Fi.

What's inside the box



ZOLEO Communicator
and Lanyard



Carabiner

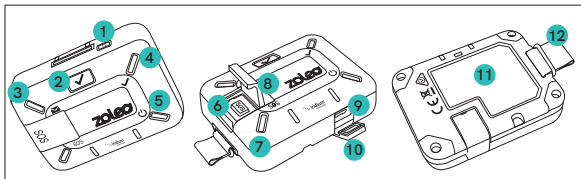


USB charging
cable



Quick Start Guide

DEVICE OVERVIEW



- 1. Power button
- 2. Check-in button
- 3. Message LED
- 4. Check-in LED
- 5. Power/Battery LED

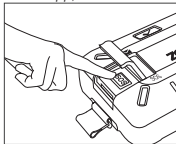
- 6. SOS button
- 7. SOS LED
- 8. SOS cover
- 9. USB port
- 10. USB cover

- 11. Label with SOS instructions
- 12. Lanyard

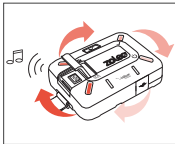
Activate SOS



IMPORTANT The SOS alerting function should only be used in an emergency. SOS alerts are transmitted over the Iridium satellite network. To use SOS via the ZOLEO App, it must be connected (via Bluetooth) with the ZOLEO communicator.



- 1) Open the SOS cover, then press the SOS button.



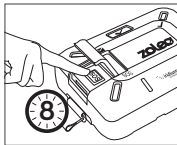
- 2) All LEDs will spin red and an emergency tone is emitted.



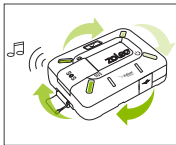
- 3) The SOS LED will double blink red once sent and acknowledged.

Note: Pressing the SOS button sends an alert directly to the 24/7 global emergency response center.

Cancel SOS



- 1) Open the SOS cover and hold the SOS button for 8 seconds.

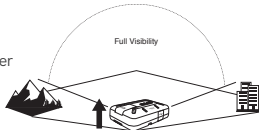


- 2) All LEDs will spin green. Cancellation is acknowledged when you hear an ascending tone.

Note: An SOS alert can be cancelled at any time.

QUALITY OF SERVICE AND EFFICIENT OPERATION

- 1) When using the ZOLEO in a situation where it cannot be charged, ensure that the battery is fully charged beforehand.
- 2) If you intend to use your ZOLEO device together with the ZOLEO App, make sure that your smartphone/tablet is in Bluetooth range (less than 50 m (164 ft), line of sight) from your ZOLEO device.
- 3) For optimal performance, ensure the ZOLEO device has an unobstructed view of the sky, with the ZOLEO logo pointing up to the sky.



EFFICIENT OPERATION & IMPORTANT TIPS

- Fully charge before use if you won't be able to recharge.
- Keep your smartphone/tablet within 50 m (164 ft) Bluetooth range of your ZOLEO device.
- Place the device with a clear view of the sky, ZOLEO logo facing up.
- Charge only between 0°C (32°F) and 45°C (113°F).
- Only one smartphone/tablet can connect at a time. Disconnect as needed.
- Invite frequent contacts to use the ZOLEO App for app-to-app messaging.



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Manufactured in Malaysia.

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