



## Changing ZOLEO App Name and Phone Number

David Jones - 2020-01-24 - in Using My ZOLEO App

When you first downloaded the ZOLEO app, you were asked to enter a name and your phone number. The name controls what message recipients see when you send a message to them via the ZOLEO app. The phone number allows friends and family with the ZOLEO app to see your everyday cellphone number as an app-to-app messaging option.

You may update your name and number using the steps below:

1. Open the ZOLEO app.
2. Tap on **Settings**.
3. Tap on **My ZOLEO App Account**.
4. Tap on **Change Name**.
5. A dialogue box will appear requested a new name, type in the new name.
6. Tap on **OK** once the new name has been entered.
7. To change the phone number, tap on **Change Phone Number**
8. Tap the country drop down menu then select your country.
9. Tap on the **Phone Number** field.
10. Enter your phone number.
11. Tap on the **Continue** button.
12. The app will display a dialogue box requesting confirmation, tap the **Yes** button.
13. Your phone will receive a confirmation SMS message.
14. Enter the code from the message to complete the change.